

CMSI is a full-service medical management company, founded by healthcare professionals who saw a need for specialized medical management at both the company and employee level.

Our concierge approach puts members and their healthcare needs front and center, while our innovative data analytics, outreach and preventative programs keep members healthy and costs down.

CMSI's diverse clinical team understands how ongoing medical conditions or difficult diagnosis can be challenging for both the member and employer. We are familiar with navigating the complexities of the healthcare system, and the difficulties our members face. We pride ourselves on maintaining a caring philosophy that remains at the core of everything we do.



Physician Support Services

CMSI's Physician Medical Directors are available remotely or in person to offer professional medical support and recommendations when making difficult and impactful decisions on member medical claims and determinations for plan review.

- Physician support post-denial and pre- or post-appeal regarding decisions that affect both the member and the plan sponsor.
- Support and guide medical plan positions in areas of medical ambiguity.
- Expertise consulting with Labor and large medical plan membership organizations.
- Experienced, licensed physician present during meetings for in-depth discussion, recommendations, plan position discussions and best practices.
- Address member population health needs and changes in relation to active medical community practices and trends.
- Multi-physician and special practice support when situational clarification is required.
- Health and Wellness vendor review, vetting and recommendations.
- Professional education program development.

These services are free to members through their health plan.