

CMSI is a full-service medical management company, founded by healthcare professionals who saw a need for specialized medical management at both the company and employee level.

Our concierge approach puts members and their healthcare needs front and center, while our innovative data analytics, outreach and preventative programs keep members healthy and costs down.

CMSI's diverse clinical team understands how ongoing medical conditions or difficult diagnosis can be challenging for both the member and employer. We are familiar with navigating the complexities of the healthcare system, and the difficulties our members face. We pride ourselves on maintaining a caring philosophy that remains at the core of everything we do.



Case Management

Catastrophic injury or illness may strike at any time, with devastating ramifications for the patient and their family, and a heavy financial burden for their employer and their insurance carrier. CMSI provides the solutions needed during these very difficult times. Our approach to case management assists the patient in learning to manage his or her own health care needs and the cost of their care. Our professionals have extensive experience coordinating the most complex, high-risk cases, implementing cost-effective, high-quality health care services.

- Offer years of clinical experience guiding individuals and providers through catastrophic care options.
- Act as coordinator and liaisons between all interested parties.
- Enhance communication and promote teamwork for the most positive outcome.
- Assist all parties in addressing options for care and reimbursement issues prior to service delivery.
- Empower the patient, family and health care provider to make medically appropriate and cost effective care decisions.
- Work closely coordinating or re-routing care to in-network preferred providers that are able to provide exceptional care in a timely manner.
- CMSI certified CCM's are experienced, caring, compassionate nurses dedicated to providing the best possible experience for patients and their families.
- Medical Evaluation
- Coordinate pharmacy, medication set up, management and review
- Coordinate medical equipment supplies
- Financial and insurance insight related care
- Community resource liaison
- Establish Advance Directive such as living wills and Power of Attorney for Health Care
- Comprehensive evaluation and assessment of medical and social needs, in person by a registered nurse.
- Develop an individualized care plan with specific recommendations for short term or long term outcomes.
- Oversight and guidance to clients, families, and caregivers in coping with complex and difficult situations.

These services are free to members through their health plan.



ACCREDITED
Case Management Accreditation

Expires: 12/01/2027

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