

CMSI is a full-service medical management company, founded by healthcare professionals who saw a need for specialized medical management at both the company and employee level.

Our concierge approach puts members and their healthcare needs front and center, while our innovative data analytics, outreach and preventative programs keep members healthy and costs down.

CMSI's diverse clinical team understands how ongoing medical conditions or difficult diagnosis can be challenging for both the member and employer. We are familiar with navigating the complexities of the healthcare system, and the difficulties our members face. We pride ourselves on maintaining a caring philosophy that remains at the core of everything we do.



Musculoskeletal Health Management Program

CMSI's MSK Health Management Program is a top-down approach to early prevention and subsequent treatment providing real value for the individual in relation to physical well-being and overall health and cost savings through prevention and cost-effective virtual care.

Utilizing Solveglobal as our platform, CMSI Physical Therapy Care Managers can monitor and interact with participants to "screen" monthly via a survey therefore monitoring trends or changes in musculoskeletal/ orthopedic health, establishing a baseline, and reinforcing engagement to address new or potential issues. Therapists virtually provide exercises to address mobility and functional impairments. PT Care Managers provide education and partner referrals to participants along with providing reporting and employee/employer collaboration for health and cost control.

Common conditions often addressed in MSK Health Management include...

- Back pain
- Neck pain
- Shoulder pain
- Rotator cuff
- Knee pain

- Hip pain
- Ankle pain
- Tendon injuries
- Joint and muscle sprains/strain

These services are free to members through their health plan.



Case Management Specialists, LLC (CMS) is a Wisconsin limited liability company conducting medical management services as a part of the Ryan Specialty Benefits business of Ryan Specialty. CMS is a subsidiary of Ryan Specialty, LLC. Products or services may only be available in certain states. ©2025 Ryan Specialty, LLC