

CMSI is a full-service medical management company, founded by healthcare professionals who saw a need for specialized medical management at both the company and employee level.

Our concierge approach puts members and their healthcare needs front and center, while our innovative data analytics, outreach and preventative programs keep members healthy and costs down.

CMSI's diverse clinical team understands how ongoing medical conditions or difficult diagnosis can be challenging for both the member and employer. We are familiar with navigating the complexities of the healthcare system, and the difficulties our members face. We pride ourselves on maintaining a caring philosophy that remains at the core of everything we do.



Pre-Certification/Utilization Review

CMSI's utilization review services identify appropriate care options early in the disease process, assisting with cost containment without compromising quality of care.

While most hospital admissions follow a steady treatment course, CMSI will pre-authorize all admissions to monitor medical necessity of expensive inpatient stays, and ensure that in the case of unexpected complications, medical care and associated costs are appropriate.

CMSI has access to over 200 specialty physicians that are able to work closely with the participant's physician to determine the best course of action in instances that require extensive review and coordination.

- Provides preadmission recommendations for medically appropriate care based on clinical best practices.
- Provides the insured, hospital representative, physician or family member a quick and easy notification process.
- Monitors extended medical and behavioral health inpatient stays for medical necessity.
- Identifies and implements case management or disease management prescreen services as part of our early intervention program.
- Coordinates access to specialists for complex cases that are outliers to evidence based criteria.
- Utilizes Milliman Care Guidelines for inpatient medical and surgical hospitalizations.
- Coordinates discharge planning and community services for cost effective medical care options.
- Utilizes a network of over 200 specialty physicians for clinical determinations.

These services are free to members through their health plan.

